

Aboriginal and Torres Strait Islander Health Consumer Representative Role Description

Role title:	Aboriginal and Torres Strait Islander Health Consumer Representative	Salary:	Attendance based expenses remunerated
Status:	Permanent Part-Time 12 months	Closing date:	31-10-2023
Division / Hospital and Health Service:	Central Queensland Hospital and Health Service	Contact person:	Cindy on 4932 5175 or 0436 812 220.
Location:	Rockhampton/Central Queensland Video and phone meeting access available		
Submit Application:	Online applications		

About the committee, advisory or network

We are seeking expressions of interest from Aboriginal and / or Torres Strait Islander patients, carers, consumers and community representatives who are keen to help influence health care services to become a culturally competent, safe and secure public health provider.

As an Aboriginal and Torres Strait Islander Health Consumer Representative you will have the opportunity to be involved in our high-level committees, advisories, and networks across Central Queensland.

Remuneration is available for the successful applicant/s.

This is an important role in consumer and community engagement and will help us with service planning and decision-making. This role provides a consumer voice in our decision making, someone that is a non-medical person, can talk about lived experience and, in many cases, provide a broader community perspective.

Our aim is to build a diverse and inclusive health consumer representation, reflective of our communities.

Your participation on our high-level committees and networks would help us deliver these key aims:

- Improve health outcomes and quality of care for our consumers.
- Improve people's experience and satisfaction with the health service.
- Improve health service delivery.
- Support or develop strategies to promote community participation, cultural and diversity awareness.
- Keep the health service informed on priority areas or issues or matters of community interest or concern.
- Provide feedback on health service operation, planning and policy development.

Your role

- Be a voice in health care services and planning supporting your local community or cultural groups.
- Provide First Nations consumer perspective to the committee or network.
- Participate in all activities including reading, discussions, feedback, and advice.
- Participate and provide advice to working groups as needed.
- Participate as an equal member of the committee or network and follow the Terms of Reference.

Who should apply?

We are seeking Aboriginal and /or Torres Strait Islander consumers and/or carers who have personal experience with or lived experience in public health care services (either yourself or close family or friend) is preferred.

Access to a computer and reliable internet service would be ideal as meetings may be held via videoconference. Teleconference is also available.

There are no mandatory qualifications and professional registration requirements.

Health practitioners or people currently employed or recently employed or engaged in the provision of health services will NOT be eligible for this role. Conflict of interest declaration may be a required.

Consumers must live in the Central Queensland Hospital and Health Service catchment:

<https://www.health.qld.gov.au/maps/mapto/centralqld>

Time and location

Meetings are generally held once a month, for a period of one to two hours. Any pre-reading will need to be done before the meeting.

Most meetings will be held via videoconference. You will need access to a computer or smart device with reliable internet.

Where meetings are face-to-face, travel and parking expenses can be claimed.

Remuneration and support

Consumers recruited to this role, will be offered remuneration for participation.

\$187 for activities up to and including 4 hours duration (includes pre-reading time, planning time and travel time).

\$374 for activities over 4 hours duration or per recruitment panel process (includes pre-reading time, planning time and travel time)

You may also claim reasonable out-of-pocket expenses incurred because of the engagement activity, for example parking (Rockhampton Hospital campus), printing or travel costs.

We will provide training and support to our health consumer representatives throughout your engagement.

This includes any identified need or requirement of training for those in a formal health consumer representative role.

How to apply

Please complete [online application form](#).

Applications are open to 31 October 2023.

For help please contact Cindy Senior Project Officer Community Engagement, First Nations Health and Wellbeing on

Phone: 0749325175

Email: lucinda.nedwich@health.qld.gov.au