



Health Consumer Representative Role Description

Great care for Central Queenslanders

Role title:	Health Consumer Representative: Perioperative Care Network	Salary:	Attendance based expenses remunerated
Status:	Permanent Part-Time 12 months	Closing date:	26 March 2023
Division / Hospital and Health Service:	Central Queensland Hospital and Health Service	Contact person:	Dani Caldwell
Location:	Rockhampton/Central Queensland Video and phone meeting access available		
Submit Application:	Online at: https://cqhealth.citizenspace.com/engagement/67b6f424		

About the committee, advisory or network

We are inviting our patients, carers, and health consumers (past or present) in the Central Queensland region to be involved in our high-level committees, advisories, and networks.

We have a vacancy with Perioperative Care Network who need a consumer to participate with the group.

This is a formal health consumer representative role, with payment available for the successful applicant.

This network will look at:

- How surgery is delivered with CQ Health.
- The patient journey for those who need surgery with CQ Health.
- How care is provided to those who need surgery.

This is an important role in consumer and community engagement and will help us with service planning and decision-making. This role provides a consumer voice in our decision making, someone that is a non-medical person, can talk about lived experience and, in many cases, provide a broader community perspective.

Our aim is to build a diverse and inclusive health consumer representation, reflective of our communities.

Your participation on our high-level committees and networks will help us deliver these key aims:

- Improve health outcomes and quality of care for our consumers.
- Improve people's experience and satisfaction with the health service.
- Improve health service delivery.
- Support or develop strategies to promote community participation, cultural and diversity awareness.
- Keep the health service informed on priority areas or issues or matters of community interest or concern.
- Provide feedback on health service operation, planning and policy development.

Your role

- Provide consumer perspective to the committee or network.
- Participate in all activities including reading, discussions, feedback, and advice.
- Participate and provide advice to working groups as needed.
- Participate as an equal member of the committee or network and follow the Terms of Reference.

Who should apply?

This role would suit a patient, consumer, and/or carer who have accessed or may need access to general surgery at any of our public hospitals in Central Queensland, (either yourself or close family or friend) is preferred.

Access to a computer and reliable internet service would be ideal as meetings are held via videoconference. Teleconference is also available.

There are no mandatory qualifications and professional registration requirements.

Please be aware health practitioners or people currently employed or recently employed or engaged in the provision of health services will NOT be eligible for this role. Conflict of interest declaration may be a required.

Consumers must live in the Central Queensland Hospital and Health Service catchment:

www.health.qld.gov.au/services/central-queensland

Time and location

The meetings will be held initially every two weeks (until June), then once every month, for a period of one hour. Any pre-reading will need to be done before the meeting.

Most meetings will be held via videoconference using Microsoft Teams. You will need access to a computer or smart device with reliable internet.

Where meetings are face-to-face, travel and parking expenses can be claimed.

Remuneration and support

Consumers who participate in a formal role, will be offered remuneration (payment) for participation.

\$187 for activities up to and including 4 hours duration (includes pre-reading time, planning time and travel time).

\$374 for activities over 4 hours duration or per recruitment panel process (includes pre-reading time, planning time and travel time)

You may also claim reasonable out-of-pocket expenses incurred because of the engagement activity, for example parking (Rockhampton Hospital campus), printing or travel costs.

We will provide training and support to our health consumer representatives throughout your engagement.

This includes any identified need or requirement of training for those in a formal health consumer representative role.

How to apply

Please complete online application form at <https://cqhealth.citizenspace.com/engagement/67b6f424>

Applications are open to Sunday 26 March 2023.

For assistance, please contact Dani Caldwell Senior Project Officer on

Phone: 4920 5694

Email: CQHHS-Transformation@health.qld.gov.au